

**SILVER NETWORKS – Hosted Services Reseller Partner Program – Enrollment Form**

Who this is for: Consultancies, MSPs, and solution providers that resell hosting while remaining the billing/merchant-of-record for their clients.

**Partner Enrollment Form**

**A. Organization details**

Legal business name: \_\_\_\_\_

Operating name (if different): \_\_\_\_\_

Jurisdiction of incorporation / Business number: \_\_\_\_\_

Website: \_\_\_\_\_

Primary contact (name / title / email / phone): \_\_\_\_\_  
\_\_\_\_\_

Technical contact (name / email): \_\_\_\_\_

Billing contact (name / email): \_\_\_\_\_

Head office address: \_\_\_\_\_

Billing address (if different): \_\_\_\_\_

**B. Billing & account setup**

Billing currency: CAD (taxes extra)

Credit card (autopay)  Pre-authorized debit  Wire/EFT

Does your company require purchase orders?  Yes  No

PO contact (if Yes): \_\_\_\_\_

Statement delivery:  Monthly consolidated  Per client sub-account

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Phone: (778) 297-4268

Web: [www.silvernetworks.ca](http://www.silvernetworks.ca)

### **C. Program confirmations (required)**

- White-label / rebilling: We will invoice our end-customers and act as merchant-of-record for services we resell.
- Eligibility is new-logo only: Benefits apply only to new clients enrolled after approval under the reseller partner program.
- Promotion scope: The 90-day benefit applies to virtual machine hardware hosting only; SPLA/licensing and third-party costs are excluded.
- Lead attribution: We will submit new client signups via the partner channel; attribution and promotion application are handled internally by SILVER NETWORKS.
- Arrears pause: Benefits do not accrue or apply while our account is 30+ days past due.
- Capacity: We understand availability is subject to resource capacity.

### **D. Licensing & compliance (if applicable)**

- BYOL: For any Bring-Your-Own-License use, we will ensure licensing eligibility under vendor terms, retain documentation, and provide it upon request.

### **F. Marketing & branding**

- We will market services under our own brand (white-label).
- We will not use SILVER NETWORKS names or marks without prior written approval.

### **G. Acceptance & signature**

Authorized signatory (name & title): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

- I am authorized to bind the company and accept the Partner Terms below.

## **Program Terms**

### **Program type**

White-label/reseller: you resell and rebill your customer; we handle the backend hosting infrastructure, while you retain full client ownership.

### **New-client benefit**

90 days free virtual machine hardware hosting for each new white-label client (one benefit per new client). Starts on service activation; runs for 3 consecutive billing cycles; non-stackable. Excludes: Microsoft SPLA/licensing, other third-party software, taxes, and professional services/projects.

### **Eligibility**

New logo only (no existing or recently churned customer reactivations within the past 6 months). Partner account in good standing; autopay on file. Go-live within 60 days of partner approval. Subject to available capacity; provider may decline at its reasonable discretion.

### **Direct deals**

Partner benefits apply only to white-label accounts where the partner rebills the client. Direct customers of SILVER NETWORKS are not eligible for partner benefits.

### **Billing & currency**

Invoicing monthly in CAD; taxes extra where applicable. Benefits do not apply or accrue while any invoice is 30+ days past due. No retroactive credits or adjustments.

### **SLA**

Hosted uptime guarantee: as per the posted Hosted Services TOS.

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## **Support**

Access to partner-priority support for onboarding and migrations (pay-as-you-go at posted rates unless otherwise quoted). Optional project scoping/quotes provided at no charge; implementation time billed if approved.

## **Licensing & BYOL**

The partner is responsible for ensuring any BYOL use complies with vendor terms and for retaining customer attestations or equivalent documentation. Evidence may be requested for audit or compliance reviews.

## **Acceptable Use & data protection**

All services are subject to the Acceptable Use Policy and Privacy/Data Processing terms. The partner is responsible for end-customer compliance.

## **Term & termination**

Program is month-to-month; either party may terminate with 30 days' notice. Termination does not affect invoices already issued or services already consumed.

## **Changes**

**Program terms may be updated with 30 days' notice. Updates apply to new activations after the effective date; in-flight promotions already granted will be honored to completion.**